

Client Rights

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Statement of Client Rights

These are the rights to which you are entitled as a client of Ouachita Behavioral Health and Wellness

1. You are entitled to receive services offered by OBHAW regardless of sex, race, color, religion, national origin, age, and degree of disability, as long as OBHAW has the capabilities and/or facilities to provide the treatment indicated. OBHAW staff members will have the ability to communicate and interact effectively with people of different cultures, including people with disabilities and atypical lifestyles.
2. You have a right to confidentiality. Client records are available to OBHAW staff members only as needed for treatment, payment, or healthcare operations.
3. No information about you may be released to any other agency or individual without your prior written consent or consent of your parent or legal guardian. This includes any form of protected health information (for example, correspondence, treatment plan, or conversation in or out of OBHAW clinics). EXCEPTION is the release of information needed for treatment, payment, or healthcare operations, by court order or in emergency situations may be released.
4. You have the right to obtain access to personal health information as stated in the Health Insurance Portability and Accountability Act of 1996 (HIPAA).
5. Photographs, sound recordings, or video recordings, other than for identification purposes, may not be made

of you without written permission.

6. You have the right to be treated with dignity and respect.
7. You have a right to a program of treatment especially designed for your individual needs. Treatment services will be provided only when those services are applicable to your treatment needs.
8. You have a right to appropriate assessment of pain in determining treatment needs.
9. You have a right to refuse treatment offered, unless there is an immediate danger to yourself or others. However, if you refuse to cooperate or participate in a recommended treatment (for example, counseling or wellness day programs when receiving medication), OBHAW may limit services.
10. You have a right to be informed of risks, benefits, and side effects of treatment.
11. You have right to reasonable privacy during treatment.
12. You have a right to a written copy of the OBHAW Privacy Practices.
13. You have the right to terminate services and to receive notice before OBHAW terminates or suspends your services.
14. You have a right to complain if you think your or someone else's rights have been violated.